



The **FUTURE** Standard in Security **SOLUTIONS**
PATROLS & ALARM MONITORING & INSTALLATIONS

P.O. Box 127,

Currumbin Waters, Qld. 4223.

Ph# (07) 5521 0100 Fax# (07) 5630 8540

Email: info@mycctv.com.au

RETURN AUTHORISATION FORM

| Contact Information | |
|---|--|
| *Name | |
| Company Name | |
| *Email address | |
| *Phone Number | |
| Return delivery address | |
| Suburb/City | |
| State/Post Code | |
| Product Information | |
| *Date of purchase: | |
| *Invoice number | Note: WE CANNOT PROCESS ANY PRODUCT WITHOUT YOUR RECEIPT NUMBER OF PURCHASE |
| Product model/description | |
| Purchase method (Online order, Phone order, Door-to-door sales order) | |
| *Description of fault | |
| | |
| | |
| | |
| | |
| *We must have all info asked for above in order to complete your RA properly | |
| Office Use Only - Action Taken | |
| RMA# | |

PLEASE FAX OR EMAIL THIS COMPLETED RA FORM

Returns and Order Cancellations:

Cancellation of your order can be done by notifying us by phone (07) 5521 0100 before your order is dispatched.

Non-standard equipment made to special order, cannot be credited under any circumstances.

All returns must be in good order and condition, unused and in original packaging and must be accompanied by an RA form. Returning freight packing, insurance and delivery charges are the responsibility of the customer, a 15% restocking fee will apply.

Refund policy

Please choose carefully. We do not normally give refunds if you simply change your mind or make a wrong selection. You can choose between a refund, exchange or credit where goods are faulty, wrongly described, different from a sample shown to you or don't do what they are supposed to do.